**PRINCE NCUBE**

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**EDUCATION**

• CompTIA A+ Certification, Expected 08/2024

• Udemy Online Web Developer Courses, 2018–2020

- React Certification

- Laravel Certification

• Harvard CS50 Online, 01/2020 – 02/2020

- React Native Developer

• Google Scholarship, 2017 – 2018

- Android Mobile Developer

• NCC Education, 2013 – 2016

- Diploma in Computing Level 5

**PROFESSIONAL SUMMARY**

Experienced IT Support and Full Stack Developer with over 5 years of experience specializing in IT support, system administration, and full stack web development. Proficient in networking, security, and various frontend and backend technologies. Demonstrated leadership skills through team training and project management, contributing to increased system efficiency and user engagement.

**TECHNICAL SKILLS**

• IT Support & System Administration: Microsoft Exchange, Active Directory, Windows & macOS troubleshooting

• Networking & Security: Network configuration, cybersecurity awareness, data protection policies

• Software & Tools: Microsoft Office Suite, Google Workspace, Remote Desktop

• Hardware Management: Device setup & inventory management, hardware troubleshooting

• General IT Knowledge: Cloud apps, user testing, documentation, problem-solving

• Frontend: React.js, Next.js, Redux, JavaScript (ES6+), Tailwind CSS, Bootstrap, Material UI

• Backend: Node.js, Express.js, Firebase, MongoDB, PHP (Laravel)

• Development Tools: GitHub, Heroku, Vercel, Webpack, Babel

• Testing & Optimization: Unit Testing (Jest, React Testing Library), Lighthouse Performance Audits

• CMS & Other Tools: WordPress, SEO Optimization, Google Analytics, Adobe Photoshop, Figma

**PROFESSIONAL EXPERIENCE**

**\*\*Chislehurst Healthcare | Onsite\*\* (07/2023 – Present)**

**\*\*IT Support/Team Leader\*\* (07/2023 – Present)**

• Provided first-line technical support, resolving hardware/software issues efficiently.

• Managed Microsoft Exchange, adding/removing users and troubleshooting email-related issues.

• Led IT training sessions for new employees, ensuring effective use of company systems.

• Advised teams on cybersecurity best practices and monitored data protection policies.

• Created and maintained a detailed inventory of company devices.

• Took on leadership responsibilities, assisting other departments as required.

**\*\*Intercom Staffing / UpMySalary | Remote work USA\*\* (02/2021 – 04/2023)**

**\*\*Full Stack JavaScript Developer, Multiple Projects\*\* (02/2021 – 04/2023)**

• Collaborated with a remote team to develop multiple web applications using React.js and Next.js.

• Served as the go-to developer for React.js debugging and implementation best practices.

• Developed e-commerce solutions using Firebase for authentication and database management.

• Led UI/UX improvements, increasing user engagement and Lighthouse scores.

• Implemented unit testing to enhance application stability and maintainability.

**\*\*We Are Rush | Remote Volunteer Work\*\* (03/2020 – 01/2021)**

**\*\*Full Stack Developer\*\* (03/2020 – 01/2021)**

• Assisted in setting up and maintaining IT infrastructure for a digital vaccination certificate project.

• Provided training on IT tools and security practices.

**CERTIFICATIONS**

• CompTIA A+ Certification (Expected 08/2024)

**AREAS OF EXPERTISE**

• Strong communication and interpersonal skills

• Ability to diagnose and resolve technical issues efficiently

• Fast learner, adaptable to new technologies

• Team leadership and training experience